



# UA soft launch integration

**GUIDELINE** 



If you're reading this, that means you've applied for the Appodeal Accelerator Program

Each quarter, we are accepting a limited number of apps into this program.

To help us decide which apps to accept, we put together this handy guide on running a soft launch UA campaign that we are asking promising applicants to follow.

That way we can gather the metrics consistently and evaluate each app fairly to decide whether or not to accept it into the program. Ultimately, the main metrics we look at will be your app's new users' retention rates.



## Integration steps

Here are the four major steps you must complete:

- 1. Integrate Appodeal Growth SDK
- 2. <u>Setup Meta Ad account</u>
- 3. <u>Prepare creatives for soft launch</u>
- 4. Launch UA campaign



### **Evaluating the Results**

After you've completed the four steps and <u>submitted the</u> <u>soft launch completion form</u>, we will begin observing and evaluating your app's metrics. It could take up to 30 days to achieve the necessary retention rates and other relevant metrics.

For the <u>Strategic Partnership</u> option of the Accelerator Program, we are looking for:

#### Android Casual gaming apps with

- → Retention Rate Day 1 more than 30%
- → Retention Rate:
  - Day 3 20% or more **or**
  - Day 7 12% or more
- → Average Session Length more than 10 min.

#### Android Hyper-casual gaming apps with

→ Retention Rate Day 1 of 35% or more

Android application (utility, game of other categories) with in-app ads or hybrid monetization, the metrics of which we will also be evaluating for monetization opportunities after soft launch. Please note that we highly recommend it that you start with soft-launching the Android version of your app (even if you applied with the iOS version). We will be making the decision based on your Android version metrics. That means we will accept **both** Android and iOS apps for strategic partnership if the Android app alone fits our target metrics.

### If you are ready, let's start our soft-launch journey!





## **1. Integrate Appodeal Growth SDK**

Once Appodeal Growth SDK is integrated and starts serving ads, we can then start collecting the relevant ad revenue performance metrics and your app's retention rate as a part of the evaluation process.

#### With Appodeal Growth Platform, you get:

- Access to Appodeal Business Intelligence with extended reports to analyse your soft launch metrics;
- Access to Adjust attribution with data delivered directly to your Appodeal BI;
- Ads from 70+ ad demand sources to generate ad revenue for your app.





#### Follow the integration instructions in our documentation:

Please note the services that **Appodeal Growth SDK** already includes, don't forget to integrate them:

- Adjust SDK for attribution; (Unity, iOS, Android) (Required for soft launch)
- **Appodeal Growth SDK** for analytics and monetization (*Required for soft launch*);
- Meta SDK (facebook-core) for UA (User Acquisition) (Unity, iOS, Android) (Required for soft launch);
- **Firebase SDK** for analytics and remote config for tests and settings (<u>Unity</u>, <u>iOS</u>, <u>Android</u>) (Optional for soft launch)







#### Setting Up Monetization with Appodeal

After integrating Appodeal Growth SDK, you can use the guides listed on this slide to set up ad placements in your app. Adding ads to your app is an essential step for accurate metrics evaluation.

Ad Type Configuration for Unity

Ad Type Configuration for iOS

Ad Type Configuration for Android

#### Make Sure the SDK Uses These Ad Types:

- Rewarded video
- Banner
- Interstitial\* (Static and Video)
  - \* Please note that Interstitials shouldn't be displayed more than once per minute per user as it can negatively affect your retention rate metrics.

#### **Best Practices for Creating Ad Placements**

Balance is key. If you don't place a sufficient amount of ads, then your user's LTV will be not high enough to recoup the cost of acquiring users. Showing ads too frequently, however, can cause some product metrics to drop.





For **Interstitial ads**, we recommend maintaining intervals of at least 1-2 minutes between impressions per user.

After you've integrated Appodeal Growth SDK, it's easy to set up the intervals within the <u>*Placement* settings</u> on Appodeal dashboard:

' Impression Interval (Within F	Placement) 🛛		
Min Fullscreen Ads Interval	2	Minute -	
Banner Interval	Se	cond -	
	2		
<ul> <li>Impression Interval (Global)</li> </ul>	9		
NOTE: This settings block is	available for SDk	( versions starting 2.7.3	

As a reference, you can use this list of typical **Interstitials placements** in gaming apps:

- During game start
- Inside the gameplay, like an "ad break". (Please add a notification window about ads before showing interstitials) - no more than once per 2 minutes
- Returning from background
- End of round
- Tapping on any item without reward (Use <u>**Rewarded Video**</u> for placements with reward) no more than one per 30 seconds
- Returning from background





You can use some of the listed placements or any others, but note that *interstitials shouldn't be displayed more often than once per minute per user*, as it can negatively affect your retention rate metrics. To avoid this, pay attention to interstitials' frequencies during your tests.

Also, you can consider adding the **MRECS** ad format to the:

- Pause menu
- Score table
- Dialog menu
- Settings menu

Here are some good examples of MREC implementations:









We also recommend adding **Rewarded Video** to reward app users with in-app currency for watching video ads. Implementation and placements depend on app type and monetization strategy, so we recommend reading <u>this article</u> if you want to learn how to use this ad type in your app.







#### Link your Admob account to Appodeal:

Appodeal yields optimal results when used with Admob. In order to link your Admob account, follow this step-by-step <u>guide</u>. You can use our <u>Admob sync application</u> to link them conveniently. The application will allow Appodeal to access your Admob reports over API, create new ad units on Admob and submit them to Appodeal.

Please see this page for more information.

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## 2. Create a Meta Ad Account

- 1. You need to create an app on Meta according to this <u>guide</u>. If you also want to use Meta for monetization, please refer to this <u>guide</u>.
- 2. After you have created your app, setup monetization, published it and submitted for review (documentation here), and added the link to the privacy policy (App Settings → Basic) and user data deletion (you can add the same as the link to the privacy policy), you can switch the app state to Live and choose Business for App type, then you need to go to your App Settings → Basic and turn off Log In-App Events Automatically.

Android	+ Add App Store	
		Quick Start
Key hashes 🚯		
		▲
Enter a key hash or package name to add your Android app.		
<ul> <li>Deep Linking Launch app from Feed links.</li> <li>Log in-app events automatically (recommended) O Note: When this toggle is turned on, you should stop manually logging in-app purchase, start trial and subscribe events reporting. Learn More</li> </ul>	on Android. Otherwise yo	u will see duplicate
Google Play Package Names Class Name		
Enter a package name or key hash to add your Android app.		
Install Referrer Decryption Key <b>1</b>		
Remove Ann Store		

#### **Example for Android:**





#### Example for iOS:

iOS	Quick Start X
Bundle ID	iPhone Store ID
IDI Schame Suffix - Ontional	The ID to identify your app in the iOS Store
	The ID to identify your app in the iPad Store
Shared secret	
Deep Linking     News Feed links launch this app     Log in-app events automatically (recommended)     Turning this toggle on automatically logs in-app events, including     log Purchase events, use Facebook SDK for IOS v4.39 or higher. F     on, you should stop manually logging in-app Purchase, StartTrial,	Purchase, Start Trial and Subscribe, that are processed through the iTunes Store. To automatically For Subscribe and Start Trial events, use Facebook SDK for iOS v5.1. Note: When this toggle is turned and Subscribe events on iOS, otherwise you will see duplicate reporting. Learn more

3. For Adjust to work correctly, you need to accept "Data Use Terms for Advanced Mobile App Measurement" for the app <u>here</u>.

Test App  Accept Cancel	agreement below.
Accept Cancel	
Accept Cancel	
Accept Cancel	

4. Be sure to add a <u>payment method</u> for your Business before the next step.





5. Then add an ad account in the **Business Manager**: Go to <u>Business Settings</u>

- 1. Click on "Accounts" and click on "Ad Accounts"
- 2. Click "+ Add"
- Choose the option "Create a new ad account" if you don't have ad account for soft-launching app
- **4.** For new account add:
  - Ad account name (AppName\_Platform)
  - Your Time zone
  - Currency (Usually USD)
  - On the next page, choose your business account
  - After creating account add Your Payment method

#### 6. In Business Settings -> Apps -> Connected assets -> Add Assets ->

Choose the ad account created on the previous step for the necessary app and then choose **Add Assets**.

🕫 Meta	=	Apps				
Business settings						
(A) ==	•	Filter by name or ID Q Add 🗸	Owned by:	No. 10 YO M	Remove	Open in App Dashboard 🔹
			2 Add People 🖨 Ass	sign Partners A Add Assets		
[회] Users	^		People Partners Con	nnected Assets		
People			1	Or we shall be safe		
Partners				Connected Assets	A Add Assets	
System users				This app is connected to other assets. Add or remove them.		
Accounts	^			Search by ID or name		2
Pages				Ad accounts		
Ad accounts						
Business asset groups						
Apps						
Instagram accounts						
WhatsApp Accounts						
🔗 Data Sources	~					
🕅 Brand Safety	~					
	-					





7. Then go to **Business Settings → Pages** and create a page (Choose Brand or Product → App Page)

Create Page			
Page Name	Your Page Name		
Category	App Pag	ge 🔻	
When you create a Page	on Facebook the	Create Page	Cancel









9. Then choose **Partners** as on the screenshot :



#### Add Appodeal as a partner, please use this business ID:

**2461083314162875.** This is required for sending information about your ad spend for soft launch campaign to Adjust and Appodeal BI to calculate such important UA metrics as CPI, Spend, ROAS, etc.

10. Then select **Ad account** and choose yours, for access choose **View Performance**.

11. Also send to our Accelerator Program Manager <u>mailto:max.haroshka@appodeal.com</u> the **Install Referrer Decryption Key** (Android only) and App ID from Meta, you can find them in Meta for Developers App Settings -> Basic.

	𝒫 Meta for Developers	⊟ App Dashboard	Docs Tools Support	My Apr
	💿 Appedient 🔻	App ID:	App type: Business	
Meta App ID:	<sup>™</sup> Dashboard <sup>™</sup> Settings             Basic             Advanced <sup>™</sup> Roles <sup>№</sup> Alerts <sup>™</sup> Advinece <sup>№</sup> Alerts <sup>№</sup> App Review             Products             Audience Network             Activity Log	<ul> <li>Product</li> </ul>	App ID Display name Appodeal App domains Privacy Policy URL Privacy Policy URL Privacy policy for Login dialog and app details App icon (1024 x 1024)	





#### Install Referrer Decryption Key:

$\infty$ Meta for Developers	App Dashboard	Docs Tools Support My Apps 🧧 Q. Search developer documentation
\$	App ID:	App type: Business
<ul> <li>Mashboard</li> <li>Settings</li> <li>Basic</li> <li>Advanced</li> <li>Roles</li> <li>Alerts</li> <li>App Review</li> </ul>	* * *	Android     + Add App Store     Quick Start       Key hashes ①
Products Add P Audience Network Activity Log := Activity Log	roduct	Google Play Peckage Names Class Name  Clas





#### **Test Integration:**

- 1. Before we can launch the campaign, you need to test your app with completed steps 1 and 2 from this gudie
- Please launch your app along with the Console/ Logcat open and check the logs by tag *Appodeal* as written in our guides (<u>Android/iOS/Unity</u>).
- 3. You need to make sure you have completed the following steps :

#### i Note

Below you will see Android logs sample.

3.1 You can see that Appodeal is initialized

D SDK-Public [Appodeal]: initialize Appodeal

D SDK-Public [Initialize]: v3.1.3/040923 initialized, appKey: ..., package name: ...

3.2 Adjust is initialized :

Service [Info]: Adjust - ver. android4.33.4 initialized

3.3 Meta is initialized. If you get any errors, ensure you fully complete our Meta integration guide. (<u>Android/iOS/Unity</u>)

Service [Info]: FacebookAnalytics - ver. 16.0.1 initialized

3.4 Make sure you initialized the required ad types (Rewarded Video/ Interstitial/ Banner):

```
Banner [Initialize]: done
Interstitial [Initialize]: done
RewardedVideo [Initialize]: done
```





#### **Test Integration:**

- 3.5 Do not exclude the ad networks :
- Network [Info]: A4g ver. 22.1.0
- Network [Info]: Admob ver. 22.1.0
- Network [Info]: Admob\_native ver. 22.1.0
- Network [Info]: Applovin ver. 11.10.1
- Network [Info]: Appodeal ver. 1.0.0
- Network [Info]: Bidmachine ver. 2.3.1
- Network [Info]: Mraid ver. 1.5.2
- Network [Info]: Nast ver. 1.5.2
- Network [Info]: Notsy ver. 22.1.0
- Network [Info]: Unity\_ads ver. 4.6.1
- Network [Info]: Vast ver. 1.5.2

3.6 You can show all initialized ad types in your app :

Appodeal com.example.app D Interstitial [Notify Shown]

Appodeal com.example.app D RewardedVideo [Notify Shown]

Appodeal com.example.app D Banner [Notify Shown]

4. Send our Accelerator Program Manager <u>mailto:max.haroshka@appodeal.com</u> all those logs in one .txt file for checking with test mode disabled (it is disabled by default).





#### **Best Practices:**

- Do not initialize Appodeal SDK more than once in your app
- Do not check if you can show Banner as it is an automatically updated ad type, and it will be shown as soon as it is loaded
- (Unity only!)Do not perform any UI changes (change colors, positions, sizes, texts, and so on) directly in our callback functions.
   (guide)

After these steps, you need to wait for the approval of our Accelerator Program Manager that everything is integrated correctly and you can continue with the next steps.





## 3. Prepare creatives for soft launch

Having strong creatives for your soft launch ads is essential for generating higher install rates. We recommend preparing 2 types of video creatives featuring the gameplay without misleading elements (i.e. no clicks baits), following the requirements below.



to use a CTA (call-to-action) that points to the button.







Show users that they should tap/swipe up the button (180px) at the bottom.





#### How to produce UA creatives



#### <u>Clipchamp</u>

Guide to making video creatives of required format and resolution using a free online tool. Includes sample creatives.

You can also use any other suitable tool.







#### Finding creative ideas

If you need ideas for your ad creatives, you can explore the <u>Meta Ad</u> <u>Library</u>.

To use the Meta ad Library, first click on **"All Ads"**. Then enter an app's name of your game category to find ads for this app:



You can use different filters to sort creatives:







#### Where to find creative assets



#### Envato Elements

- Stock video, video templates
- Music, sound effects
- Graphic templates, illustrations
- Presentation templates
- Photos
- Fonts

Members get unlimited downloads





## 4. Configure & Launch the UA campaigns

Now that you have your creatives ready, it is time to soft launch your UA campaign on Meta! Be sure to follow each step here carefully, especially the audience targeting, so that we can evaluate the metrics with data that's consistent.

Please make sure you have contacted our team after Step 1 via <u>support@appodeal.com</u> and got the approval to launch the UA campaign, so that everything is setup correctly and we will be able to evaluate metrics.

What we are looking for is **300 new paid installs**.

#### Create ads with Guided Creation in Ads Manager

To create an ad using Guided Creation in Ads Manager, go to <u>Ads</u> <u>Manager</u> and select **"Create"** to get started. Make sure to create the campaign in the same Ad Account you have previously shared the access.

You will have to create a complete campaign and ad set before you can publish an ad using Guided Creation.



#### Create a campaign

First, you will have to create a campaign and define your campaign's overall objective at this level.

- 1. Go to <u>Ads Manager</u>. Select "Create" to get started.
- 2. Choose the **"App Installs"** objective from the list.

wareness	Consideration	Conversion
Brand awareness	Traffic	Conversions
😽 Reach	Engagement	Catalog sales
	App installs	Store traffic
	Video views	
	T Lead generation	
	Nessages	
	App installs	

3. Enter a descriptive name in the **Campaign Name** text box.



#### 4. Choose App Ads(manual setup)

App installs campaign type Automated App Ads Drive campaign performance and continue to sustain it over time. Let	arn more	
App Ads     Manually set up and run your app campaigns.		
Name your campaign • Optional		~
	Cancel	Continue

 Set a Lifetime Budget, the amount you're willing to spend over the entire run-time of your campaign. For the Campaign Bid Strategy, select "Highest volume".

<b>Campaign Budget Optimization</b> Campaign budget optimization will distrib more results depending on your delivery o You can control spending on each ad set.	ute yo ptimi Learr	our budget across ad sets to get zation choices and bid strategy. n more	On
Campaign Budget			
Lifetime Budget	•	\$100.00	USD
You won't spend more than \$100.00 during the lif more opportunities and less on days with fewer o	fetime opport	of your Campaign. You'll spend more o unities. Learn more	on days with
Campaign bid strategy			
Highest volume 💌			
Show more options -			

Ţ

We recommend to set up the sum of \$100 for this launch. Though keep in mind that the sum will depend on your app's CPI (cost per install).

Meta will automatically deliver ads to get you installs with the lowest CPI.

For us to be able to evaluate your metrics, you would need at least 300 new paid installs.

#### If you complete *all four* of the major steps from this soft launch guide, Appodeal will reimburse you for the soft launch expenses of up to \$100 for the first soft launch!

If the metrics <u>meet our target</u> after the 1st soft launch, you may be eligible for a refund on the 2nd soft launch up to \$500. The Accelerator Manager will inform you if you meet the requirements for it.



#### **Create an Ad Set**

Once you have created your campaign, you can move on to creating your ad set. You'll define the targeting, budget, schedule, bidding and placement at the ad set level.

- 1. Enter a descriptive ad set name in the **Ad Set Name** text box.
- 2. Choose the previously created app from the drop down list.
- 3. Define your audience as below:
  - → Choose Location: Select one country

If your app supports English language, choose either India or Philippines, for example. If your app's target is another Tier 2 or Tier 3 country, you can choose that instead. At this stage, try to avoid Tier 1 countries and focus on a Tier 2 or 3 country for low CPI instead (see list of country tiers <u>here</u>).

- → Age: 18 65+
- → Gender: All genders
- → Detailed Targeting Expansion: ON
- → Select "Save This Audience", for future use.





- 4. Select your ad placements. This is to select where your ads will appear, across Meta, Instagram or Audience Network.
  - → Select Automatic Placements, this lets Meta to show your ads where they're likely to perform best.



- 5. Scroll to "Optimization & delivery"
  - → Optimization for Ad Delivery App Installs
  - → Set up Schedule: Duration **3-4 days**

Optimization & delivery
Dptimization for ad delivery
App Installs
Cost per result goal
\$X.XX
Neta will aim to spend your entire budget and get the most app installs using the highest volume bid strategy.



→ Schedule :

Budget & sched	lule	
Schedule <b>()</b>		
Start date		
Jun 19, 2022	<b>4</b> :07 PM	
	Kiev Time	
End		
Jul 22, 2022	<b>4</b> <sup>:</sup> 07 PM	
	Kiev Time	

→ Press Continue



#### Create an Ad

Once you've created your campaign and at least one ad set, you can move on to create your ad. This is where you'll select your ad's creative and add text.

 Select your Facebook page. All ads are required to have an associated Facebook Page.

Identity	
Facebook Page	
	•

- 2. Select an ad format: Single Image or Video.
- 3. Choose **Select videos** and upload your video creative.



#### 4. Add the text you'd like your ad to display:

<b>Ad creative</b> Select the media, text and destination for your ad. You can also customize your media and text for each placement. Learn more								
Media								
Add Media  Create Video								
• Please specify an image to run with this ad.								
Tell people what your ad is about								
Headline								
Write a short headline								
Call to Action ①								
Learn more								

Not sure where to begin with writing Meta ad copy? Start <u>here</u> for 14 tips to write Meta ads that convert.



To have enough data for analysis, it's sufficient to have about 300 installs for this campaign. To stop this campaign automatically after you receive 300 installs, you can create a rule in <u>Ads Manager</u>.

Go to the right upper corner then press 3 dots and Create rule:

 • In draft					
Quickly duplicate	Ctrl+1				
Duplicate	Ctrl+Shift+D				
Сору	Ctrl+C				
Paste	Ctrl+V				
Delete	Ctrl+Del				
Create ad set					
Create rule					
ID: 238493940006	60552 Сору				



Create rule: Custom rule	X
Automatically update campaigns, ad sets or ads in bulk by creating automated rules. Learn more	
Rule name	
Rule name	
Apply rule to	
All active ads	•
Action	
Turn off ads	•
Conditions ① All of the following match Q Mobile app install: > 300 X + Time Range ①	
Maximum	•
<ul> <li>Schedule ①</li> <li>Continuously Rule runs as often as possible (usually every 30 minutes).</li> <li>Daily at 12:00AM Kiev Time</li> <li>Custom Adjust rule schedule to run on specific days and specific times of the day. If start and end time are the same the the rule will run once per day. All times are in Kiev Time.</li> </ul>	nen
Cancel	ate



#### 5. Preview your ad and select **Confirm**.

- → To see how your ad will appear across placements, select the placement icons alongside your ad preview.
- → Learn how to <u>customize your ad creative for different placements.</u>
- → The first time you publish an ad, you'll be asked to enter your payment information.

#### Good job! 👍

Your campaign is now live (pending review from Meta).

There is no need to review and publish. Meta will publish your ad upon approval.



## **Evaluating the Results**

To see the results of your campaign, you can use:

- 1) Meta Ads Manager
- 2) Appodeal's Report

In **Meta Ads Manager** you can monitor the standard statistics of your campaign:

© COVID-19 Resources		Campaigns		Ad Sets		Ads				
Create	•							Columns: Perform	nance 💌	🖀 Breakdown 👻
Name ↑↓	Result	s↓ Reach	Impressions	Cost per Result	Quality Ranking Ad Relevance Di	Engagement Rate Ranking Ad Relevance Di	Conversion Rate Ranking Ad Relevance Di	Amount Spent	Ends	Schedule
> 🗅 CB 💿	10,1 Mobile A	77 747,007 p	2,584,819	\$0.13 Per Mobile	-	1 <u>11</u> 1	_	\$1,318.58	Ongoing	
> 🗅 AE 💿	7,8 Mobile A	89 504,576 p	1,171,259	\$0.11 Per Mobile	_	-	-	\$880.31	Ongoing	-
> 🗅 MA 💿	5,7 Mobile A	15 1,485,827 p	3,428,947	\$0.55 Per Mobile	-	-	-	\$3,147.55	Ongoing	
> 🗅 CB 💿	5,2 Mobile A	11 792,448	1,651,874	\$0.32 Per Mobile	<u>.</u>	_	-	\$1,690.87	Ongoing	-



Here you need to pay attention to:

#### **Results: App Installs**

We expect that with the specified campaign duration, you will receive at least 300 installs. If you see that your campaign generates impressions, but has a low amount of installs (less than 70 daily), that means you probably need to rework the creatives.

#### Cost per Result (per Install)

Good campaign result for **hypercasual** apps is generally <\$0.20.

Good campaign result for **casual** apps is generally \$1-2.

To evaluate the CPI, it's generally enough for you to have about 2,000 impressions. If you see your CPI is high, that might mean you would need to continue testing for better variants of ad creatives.



During the soft launch stage, you need to find creatives that will give you a low CPI.

Therefore, if the creatives showed high CPI and low CTR, you need to test other concepts. A quick and easy approach is to experiment with different creative concepts of apps similar to yours (refer to page 16 for more info).





On Appodeal's report you can see the important metrics of your soft

launch, such as:

- 1) Number of installs
- 2) Session length
- **3)** Time spent per user per day
- **4)** Retention Rate
- 5) ARPU

Please use <u>this preset</u> and choose the period of your UA campaign (install date).

	<b>1</b> R	lepor	ts	SI	ummary Report 🔹	•	Add App			
	FILTERS	Install Date :	25 May 21 -	1 Jun 21 🤇	×					
4	SPLIT									
	MEASURES	Installs ×	RR D1 To-D	Date X	RR D3 To-Date X	Session Length	×	Time per user (Daily) 🗙	ARPU X	
	Installs	RR D	1 To-Date	l R	R D3 To-Date	Session Length		Time per user (Daily)	ARF	יט ו
	339,136		<b>31.7%</b> 91478		<b>20.4%</b> 37199	14m 3sec		39m 54sec	\$0.068	32

You can also check a lot of additional metrics. Please note that for checking CPI and Spend you need to provide Appodeal with access to your Meta Business.



## The qualifying metrics





We will begin observing and evaluating your app's metrics. It could take 30 days to acquire the necessary retention rates and other relevant metrics. To qualify for the <u>Strategic Partnership</u> of the Accelerator Program, we are looking for:

#### Casual games (Android):

- → Retention Rate Day 1 more than 30%
- → Retention Rate Day 7 12% or more

#### Hybrid-casual games (Android):

- → Retention Rate Day 1 35% or more
- → Retention Rate Day 7 10% or more

#### Or other app types which we will also evaluate for monetization opportunities.

Please note! If you feel your app's metrics might not meet the requirements above, we still encourage you to complete this form. We will still provide you with all the support you need for self-service: business intelligence, UA automation, growth insights, monetization, soft launch reimbursement and more (see the full list of features <u>here</u>). You can request reimbursement of soft launch costs (up to \$100) by filling in <u>this</u> form and attaching the receipt.



## Feel free to reach us if you need any help

## Anytime

#### Appodeal Team

**Appodeal Blog** 

support@appodeal.com

blog.appodeal.com





appodeal.com